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fisher and paykel washing machine manualClear all24 results per page 96 was normal and the machine isn't faulty. Couldn't adjust the autofill because it just totally underfills (added towels until the totally over the agitator and still only filled to medium), so autofill isn't trustworthy (autofill doesn't wash the clothes clean and leaves laundry powder on the clothes or in the tub) in the wash; autofill doesn't use enou...Read moregh water to suspend the lint, but support said autofill is not suitable for all wash types as it for water saving, and I'm to read the manual again. As for the lint, I bought an OEM centre column lint filter and it solves the lint problem when using Low-Med or above water levels. The inward water temperature control on this model is downgraded to on/off solenoids rather than the Excellence's varying inlet water mixing to temperature, which means temperature sensitive clothes. The lid locks once the wash cycle is done and moving on to the rinse or unless there's a soak when the lid locks at the start; the lid lock is very annoying when wanting to add or remove clothes during the post wash, the Excellence didn't have a lid lock. But then add the timer reset problem every time Pause is selected and then the lower granulation of wash cycle progress selection (when compared with Excellence) where this machine's cycles restart from their beginning when resuming from a pause; not happy about this at all especially if I want to add clothes in the final rinse. Finally agitation speed, a default wash program without enough water has the agitator playing with the clothes and doesn't wash them; this is supposedly listed auto wash load sensing and I've had clothes not wash at all in this case; so found that if I wait for the water fill then press the power button twice and re-select my wash program etc then the agitator give a vigorous wash that actually washes the clothes clean even with lower water levels. Three years on, I've concluded it's a cheap washer with a high price tag; the good news is I've figured out how to make it wash clothes clean; but my previous F&P Excellence model set the expectation bar high from F&P. If the marketing and F&P support were honest back in 2019 with this new model I'd never have bought it or would have returned it back then. My next washer is unlikely to be F&P because of this really bad experience unless F&P can prove the newer models are actually better than the F&P Excellence.Purchased in November 2019 at Appliances Online for \$779.Build QualityValue for MoneySee all answersSimilar opinion? Write a review on ProductReview.com.au! MinWashSmart WA8560G1 (8.5kg)Don't buy if you like to soak overnight.Because F n P think a child may drown in machine????..it empties itself out. Turning off power or using pause button makes no difference. Changed from 30 year Simpson to F n P. Want my old machine back!Purchased in November 2021. Build QualityValue for MoneySee all answersSimilar opinion? Write a review on ProductReview.com.au! Know better, choose better. Compare allGarry KilkennySouth East Queensland, QLDWashSmart WA8560G1 (8.5kg)Had 2 fisher and Paykel Machines previously absolutely brilliant given my wife works them to death!! waited 10 days for delivery, install and removal of the old machine (which was noisy but still working) fired up for the first load, would fill to wash and spin and empty then game over no rinse cycle, tried every troubleshoot in the book nothing, a combination of Good Guys Gold Concierge and F&P service cant get to us for 3 days not impressed, and when it was working it was louder than a 747 coming into land, it is a certified lemon we wish we had read all the negative review prior to out purchase, who know where we go from here!! don't buy one if is is the last washing machine left on the planet..Purchased in October 2021 at Good Guys Helensvale for \$777.Build QualityValue for \$777.Build QualityValue for MoneySee all answersSimilar opinion? Write a review on ProductReview.com.au! 'JackieGreater Melbourne (Outer), VICWashSmart WA8560G1 (8.5kg)This is my 2nd Fisher & Paykel top loading machine, previous one lasted about 15 years. I have had this machine for approx 1.5 years and it hasn't missed a beat, it is quiet and cleans beautifully and very easy to operate. And a shout out to appliances on line, they take away the old and replace with the new, they plug it all in to make sure it operates OK. You wont be disappointed with this purchase. Purchase on January 2020 at Appliances Online for \$849. Build QualityValue for MoneySee all answersSimilar opinion? Write a review on ProductReview.com.au! PreviousWhich is better, a heat pump dryer or a condenser dryers? We put heat pump dryer or a condenser dryers? We put heat pump dryers and condenser dryers head-to-head - comparing factors like drying times, energy efficiency, and cost - so that you can find out which works better for you, your laundry, and your home. Clara V.17 Mar 2022NextwabsterWide Bay-Burnett, QLDWashSmart WA8560G1 (8.5kg)VerifiedWe bought this washing machine just over 4 years ago, 9/8/2017, and it has done a reasonable job keeping our washing done. We are a retired couple, so not that much involved. However for the last 6-12 months it has been going off balance more and more, with less and less in it. In the end it just didn't matter what it is notorious for its balance rods failing anywhere from 2 years old onwards, based I guess on the amount of use it gets. Luckily we had b...Read moreought an extended warranty and after going through the hoops which that involved, we finally got Fisher and Paykel to sort a repair guy in our area. This happened pretty fast TBH, and the guy actually took about 15 minutes to remove the old balance rods and replace them with new ones. He confirms to me that these machines are well known for this failure of the balancing rods. The cost for the service call (\$75+) and replacement rods (\$110-120) is around \$200, and was covered by our extended warranty. I was very annoyed with F&P customer service at first contact as their attitude was "not really our problem" but once I realised I had an extended warranty I was a bit more "assertive" with them and got action fairly quickly. On balance can I recommend this washer? The bottom line is that it is selling for around \$1000 at present and if you can build in the likelihood that it will need this major repair in 2-4 years at a cost of \$200 then the decision will be yours. I just wish I'd known this hassle was ahead when I bought it, because I'd probably have made a different decision. This is a pretty major failure in reliability for which F&P was once renowned. Our previous machine a F&P Smartdrive unit gave hassle free service for around 23 years. I guess that isn't the case any more and I'll never again make a purchase on the basis of F&P's reputation for reliability and good customer service.Purchased in August 2017 at Betta Home Living for \$747.Build QualityValue for MoneySee all answersSimilar opinion? Write a review on ProductReview.com.au! JJJWashSmart WA8560G1 (8.5kg)Purchased this after my previous f&p died after 13years. Wash cycles are quick and quiet but I think it's just too gentle as it doesn't wash as well as expected. I also have pets and it does nothing to get pet fur off unlike my previous 8kg one. Don't really want to spend hours cleaning my clothes. Very disappointedPurchased in August 2021 for \$810.Build QualityValue for MoneySee all answersSimilar opinion? Write a review on ProductReview.com.au! Know better, choose better.Compare allPhuong T.WashSmart WA8560G1 (8.5kg)Bought this unit during lockdown on applicancesonline.com.au after our old machine finally gave in. The washer was delivered next day, kudos to Applicanceonline! I know that front loaders are the more popular models these days as are generally more energy efficient. However, with elderly parents, a top loader model was the only option as I didn't have existing shelving to lift the frontloader off the floor. The machine is very easy to use, and the the digital display has pre-programmed wash cycles which means that loads can be started with ... Read more the push of 2 buttons. As a bonus there is a soak option so I can set and leave the heavily soiled items soaking before I start the main wash. It has a great stainless steel barrel and is super quiet to operate. Very happy with the unit and am confident that this will last in our household for many many years.Purchased in June 2021 for \$1,000.Build QualityValue for MoneySee all answersSimilar opinion? Write a review on ProductReview.com.au! Marie DennySouthwest, VICWashSmart WA8560G1 (8.5kg)My F & P 8.5 KG after 2 years started flashing too full even if it had 6 items in it. After having service guy come out \$155 later with no result. He said throw it away. All I can say very poor product & absolute waste of \$860 if it can only last 2years. We had a F&P for 15 years it was fabulous. But this model is a lemon. I will never buy F & P again. Very annoyed customer!!!!Build QualityValue for MoneySee all answersSimilar opinion? Write a review on ProductReview.com.au! GermellieAUWashSmart WA8560G1 (8.5kg)Does not use enough water when on Automatic. It resets itself at every wash. Clothes are barely covered if at all with water, so it does not wash or rinse clean. No lint filter so black and dark clothing are noticeably lint covered. Very disappointing as we are retirees and our wash is not a heavy soiled one. Heaven forbid the results if it were not so. I bought it on the recommendation of my daughter who has an older model and says hers is fantastic.Purchased in April 2020 at Harvey Norman.Build QualityValue for MoneySee all answersSimilar opinion? Write a review on ProductReview.com.au! Know better, choose better.Compare allDanellGreater Melbourne (Outer), VICWashSmart WA8560G1 (8.5kg)VerifiedI had a Hoover that was passed on by my parents and we owned it for over 20 years until I finally decided to upgrade and sold the Hoover and bought a Fisher and Paykel 8.5Kg washing machine. First biggest mistake. I bought this Fisher&Paykel WA8560G1 machine in 2016, second biggest mistake. It did not even last the 5 years guarantee given under the ACCC consumer protection. It just died yesterday and I found out that the main board had completely died, something which is common with these machines. When I rang Fisher & Paykel, I was connected t...Read moreo a call center in India and not only did the call agent not have a clue about the local laws, he was not interested in knowing about anything else but trying to sell me a repair job for the price of \$450, which is more than half the price of \$450, which is washing. I also found out that F&P has known about this issue as they have now re-engineered a completely different board and superseeded the faulty one that seems to have a CLASS issue. I was very disappointed with F&P to say the least and never ever will I buy this brand, ever again. They have digressed from being a once-upon-a-time reputable company with reputable products to manufacturing cheap and junky products unfortunately. I am certainly not a happy customer. Will go for a BOSCH or MIELE next time around. Purchased in October 2016 at The Good Guys Online store. Build QualityValue for MoneySee all answersSimilar opinion? Write a review on ProductReview.com.au! Online shopperPeel, WAWashSmart WA8560G1 (8.5kg)VerifiedWe'd had a commercial washing machine for 20+ years while our family was growing up, but it finally stopped working. Needing a replacement (there's just the two of us at home now) we decided on the Fisher & Paykel for various reasons. Now, we've had this washer since July, 2020 (8 months) so I've given it a good run during this time to find what I like & don't like about this washer.FIRSTLY, THE LIKES - it's very easy to operate, the soft close lid & ours is very quiet. Doesn't use a lot of water (I'll also get to that in the negative sec...Read moretion as well). SECONDLY, THE THINGS I AM NOT HAPPY with (& some of these things could very, very easily be fixed by Fisher & Paykel). 1. It's supposed to be a machine that's economical with water usage. If you use the 'auto fill', where the machine determines the amount of water it needs, it barely covers the clothes. The downside of this is that it really does not use enough water to allow the clothes to move freely & wash properly. Also, dark items come out covered with lint. (I've just read from another review that you need to buy a separate lint filter. This should come with the machine when you purchase it)! I am still using the same washing powder that I have used for years, so I know that isn't a contributing factor. 2. If you prefer, there are 3 water levels that you can set yourself, depending on the size of the load. Low, medium & high. You can't adjust water level between these as they are pre-set. Low level is too low (practically no water at all), & medium isn't much less than high. I would have thought that medium would be about half way up the drum, but it isn't. 3. There is a buzzer that sounds when the cycle is finished. You can hardly hear it. Needs to be made louder or adjustable depending on other household noise. 4. The hoses supplied to install the machine aren't nearly long enough. Luckily we checked this out in the shop & purchased longer ones ready for when the machine aren't nearly long enough. machine. I now have to make sure I spray any spots on clothes prior to putting in machine or chances are they will have to be washed again, so this machine is effectively making work for me. Hence my score of 2/5 for value for money, as it's not really doing the job I bought it for. \$945.Build QualityValue for MoneySee all answersSimilar opinion? Write a review on ProductReview.com.au! Read more reviews - page 2See all Fisher & Paykel Series 5 Top Loader Washing Machines reviewsJonKasked 2 months agoWashSmart WA8560G1 (8.5kg)My 2 year old machine is a lemon. Expensive but useless. Even with a few pieces of shirts, as soon as it fills up with water to start "wash", the machine says "too ful". I tried without any clothes in it, same "too ful". I tried without any clothes any clothes any clothes any clothes any clot FP company who charge a bomb to customers for their unrealiable product.4 answersJonK2 months agovery disappointed with FP. Worse than a third world country brandWashingMachineRepairsQLD1 month agoThe suspension rods have failed and need to be replaced common problem it either says out of balance or too full. www.washingmachinerepairsgoldcoast.com.auXavier A.4 weeks agoIt's likely to be something caught under the agitator preventing the bowl from floating up as it fills. It was a coin that caused the same problem with mine. Dean masked 4 months agoWashSmart WA8560G1 (8.5kg)I have the WA8560G1 it seems unbalanced & keeps stopping in spin cycle. I have tried spinning with no clothes in the machine & the same thing happens. We have levelled the machine even using a lever etcTried pretty much everything can you help with this2 answersSMB24 months agoThree possible things to check on the inside of the washer, 1) the tension spring (if installed) may be worn and not provide tension to stabilise the bowl, or 2) the out of balance limit switch may be...Read more faulty or 3) one of the balance rods may have lost tension or failed. If your machines is still under warranty then follow that trail. If not there's youtube videos on each of these and worth a look if your somewhat handy, but you will need to be comfortable in disassembling and reassembling the machine and going to the spare parts place. Otherwise call local repairs Gold Coast. Leighasked 4 washing Machine Repairs Gold Coast. Leighasked 4 months agoWashSmart WA8560G1 (8.5kg)Washing machine keeps coming up with code 249, the pump appears to be working as it should but during the cycle - nor does the machine seem to spin as fast as it should. The machine isn't very old and the problem has become more and more consistent over time - Any suggestions before I take it to the tip??See all Fisher & Paykel WashSmart WA8560G1 (8.5kg) questionsGet an answer from our members and Fisher & Paykel Series 5 Top Loader Washing MachinesCategoryTop Loading Washing MachinesCategoryTop peopleFeaturesAuto Balancing, Auto Dispense and Door/Lid Lock (Child-proof)Energy Rating2.5 star(s)Water Rating3.5 Warranty2 year(s)Colour / FinishWhiteManualDownload manualCompare all 5 Fisher & Paykel Series 5 Top Loader WashSmart 11 8.5kg Top Load Washer WA8560G1ProductReview.com.au has affiliate partnerships. These do not influence our content moderation policies in any way, though ProductReview.com.au may earn commissions for products/services purchased via affiliate links. © 2022 ProductReview.com.au Pty. Ltd. All Rights Reserved. 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